

## IMRRA's Social Media & Oil Terminals Feedback - Informal confirmation and Observations of Vessel Risk Ratings? MAY 2021

'Bad company, the tanker is in poor condition

'The ship is in very poor condition'

'Unsafe working practices'

'The deck is tired and everything is rotten'

"...vessel is in very poor condition..."

'Some of the engineers are incompetent'

'No spare parts'

'condition of the ship is below average'



## **Report Summary:**

- Vessel Social Media Feedback: 17 negative and 10 positive social crew media comments strategy
- Terminal Feedback: One liquid cargo vessel terminal feedback statement
- Recommended risk strategy for every vessel

## 27 Vessels Comments & Risk Ratings

Vessel Type	Red	Amber	Green
Bulk Carrier	1	3	3
Container Ship	2	3	3
General Cargo	2	1	3
Oil Product Tanker	2	1	
Gas Carrier		1	
Refrigerated Cargo		1	
Chemical/Product		1	
Tanker			

#### **Vessel information includes:**

- Social media comments
- Red/Amber/Green traffic light risk warning system
- IMO Number
- Risk management strategy

## 1. IMRRA's Vessel Traffic Light Risk Rating System Guide:

Red: Vessel Risk Rating >50%: Strategy: Immediate action to control the vessel hazard. High risk for severe incidents/casualties.

Amber: Vessel Risk Rating 36-49% Strategy: A planned approach to vessel risk management, apply temporary risk management as required.

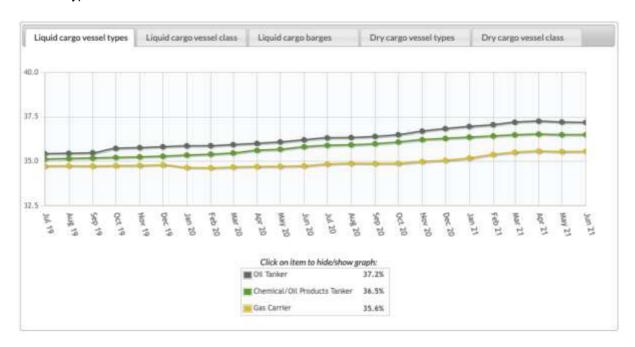
Green: Vessel Risk Rating <35%: Acceptable risk – no further action required due to high standard of vessel operation.

## A Quick Recap on IMRRA's Risk Rating Trends:

Dry & Liquid cargo vessels are benchmarked by IMRRA against the fleet type average. The two-tables below represent the average risk rating by vessel type. Dry Cargo average vessel risk ratings are consistently higher than Liquid Cargo vessels.

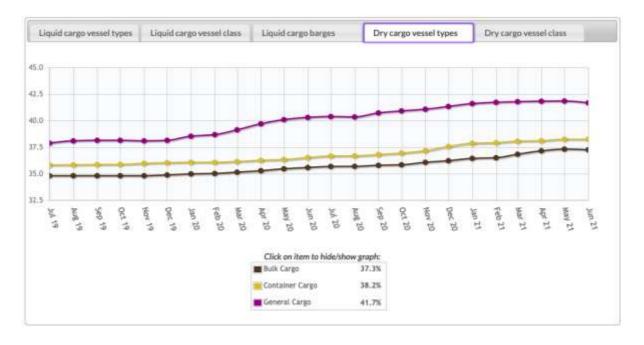
#### 1.1. Liquid Vessels Risk Rating Table: July 2019 to June 2021

Vessels types featured: Oil Tankers/Chemical & Oil Products Tankers/Gas Carriers



## 1.2 Dry Cargo Vessel Type Risk Rating Table: July 2019 to June 2021

Vessels types featured: Bulk, Container and General Cargo



## 2. Social Media Comments and IMRRA's Vessel Risk Ratings

All crew comments in June's report are considered to be 'subjective' by IMRRA's Analysts. However, the personal opinions and vessels observations do have a validity highlighting possible safety issues. For example late payment of salaries and the effect this can have on crew morale and vessel operation is a statement of fact.

Social media comments are collated because it can be an important indicator the performance of the vessels' technical manager and the company's culture for the safe operation of ship. When vessel budgets are tight, vessel maintenance is less likely to be of the standard required for safe operation.

Vessel's risk rated Red or Amber (above the average fleet type risk) are always recommended to have a physical verification of the risk rating.

#### Every crew comment can be related to the following vessel and technical data and includes:

- Vessel Type
- Delivery Date
- Date of Comments
- Date of Vessel Risk Rating
- Number of fleet vessels risk rated

- Flag
- Class
- Risk Rating
- Operator Risk

## 2.1. <u>Seven (7) Red Risk Rated Negative Crew Feedback Comments</u>

For all Red Risk rated vessels physical verification inspections are recommended to confirm the risk rating status. All the crew comments are subjective, i.e. are influenced by emotions and opinions. However important facts are highlighted that will not be picked up by PSC Authority inspectors etc.

Technical Managers are always contacted and given the right of reply by the Analysts. IMRRA's objective is to provide accurate and consistent vessel safety risk ratings using all information sources available.

#### 2.1 LIME - IMO 8857954 Risk Rating 62%

Crew Feedback: 'Salaries are delayed for 5 months, and then you still have to beg for it.'

**IMRRA Analyst Feedback**: Late payers or not being paid – destructive for crew morale and ship safety. Vessel Risk Rating is decreased due to the crewmember's observations.



Risk Rated: 62% Fleet Type 42%

Average: Vessel Type:

General cargo

ship

Operator Risk

**62%** 

Rating: Operator:

Argo Shipping Co.

Flag: Moldovia
Class: Non-IACS
Vessel Age: 50 years old
Date of 13-MAY-2021

Comments:

Report Written: 7-June-2021

## 2.2. ALISA - IMO 7635347 Risk Rating 60%

**Crew Feedback:** 'Bad company, the tanker is in poor condition, no overalls. The salary was divided by 3 times.'

**IMRRA Analyst Feedback**: Vessel Risk Rating is decreased due to the observations.



Risk Rated: 60% Fleet Type 37%

Average:

Vessel Type: Oil products tanker

Operator Risk Rating:

**60%** 

Operator: Veteran

Mortrans Co Ltd

Flag: Russia
Class: Non-IACS
Vessel Age: 44 years old
Date of 14-MAY-21

Comments:

Report Written: 07-JUN-21

#### 2.3. NORTHERN DIAMOND - IMO 9405033 Risk Rating 55%

**Crew Feedback:** 'The ship is in very poor condition. Rusted completely. Everything is constantly breaking down.'

**IMRRA Analyst Feedback**: Unsafe working practices – creates issues for safety management – indicative of poorly run vessel. Vessel Risk Rating is decreased due to the observations from the crewmember.



Risk Rated: 55% Fleet Type 38%

Average:

Vessel Type: Container ship

Operator Risk

Rating:

Operator: V Ships

Hamburg Gmbh

42%

& Co Kg

3-vessels rated

Flag: Liberia
Class: DNV GL
Vessel Age: 13-years
Date of 22-MAY-21

Comments:

Report Written: 07-JUN-21

#### 2.3. AS RAGNA - IMO 9509774 Risk Rating 54%

**Crew Feedback:** 'I worked six months on this ship. The deck is tired and everything is rotten. Crossbeys are dangerous to walk on. Everything is rotten and nobody is doing anything. Rotten fuel oil tank into the ballast tank and specialists came to wash out all the fuel oil. Then the welders came and when they cut the rot, it turned out that it was necessary to continue cutting and changing the metal. Diet food. The crew is not friendly. The officers are incompetent. A lot of overtime.'

**IMRRA Analyst Feedback**: Unsafe working practices – creates issues for safety management – indicative of inadequately managed vessel.

Risk Rated: 54% Fleet Type 38%

Average:

Vessel Type: Container ship

Operator Risk

41%

Rating:



Operator: Wilhelmsen Ahrenkiel Ship

Flag: Portugal
Class: ABS
Vessel Age: 12-Years
Date of 25-MAY-21

Comments:

Report Written: 08-JUN-21

#### 2.4. YEBA - IMO 9045728 Risk Rating 57%

**Crew Feedback**: 'I do not advise. The ship is in very poor condition and it is simply dangerous to work there...'

**IMRRA Analyst Feedback**: Unsafe working practices – creates issues for safety management – indicative of inadequately managed vessel.



Risk Rated: 57% Fleet Type 42%

Average:

Operator:

Vessel Type: General Cargo

Operator Risk Rating:

**●** 57%

Bakan Denizcilik Ticaret Ltd

Flag: Panama

Class: BV Vessel Age: 17-Years Date of 26-MAY-21

Comments:

Report Written: 08-JUN-21

#### 2.5. PETRA I - IMO 8902462 Prisk Rating 59%

**Crew Feedback:** 'The engine is complete rubbish. 2 days went from the Kerch Strait to the Bosphorus - constant problems.'

IMRRA Analyst Feedback: Unsafe working practices – creates issues for safety management – indicative of inadequately managed vessel.



Risk Rated: **9** 59% Fleet Type 37%

Average:

Operator:

Vessel Type: Bulk carrier

Operator Risk Rating:

**57%** 

Mcf Shipping

Dmcc 2-vessels rated

Panama Flag: Class: RINA Vessel Age: 30-Years 28-MAY-21 Date of

Comments:

08-JUN-21 Report Written:

## 2.6. NISSI COMMANDER I - IMO 8705333 Risk Rating 55%

\*This statement needs to be checked.

**Crew Feedback:** 'This vessel is not operate the main engine have on board more than 3 months 40.000 bls FUEL OIL 3, have damaged electronic part between Engine Control Room and bridge contact'

IMRRA Analyst Feedback: Unsafe working practices – creates issues for safety management – indicative of inadequately managed vessel.



Risk Rated: **9** 55% Fleet Type 37%

Average:

Vessel Type: Products Tanker

Operator Risk Rating: Operator:

**9** 55%

A&D Marine Management

Flag: Mongolia
Class: Non-IACS
Vessel Age: 33 years old
Date of 29-JUN-21

Comments:

Report Written: 07-JUN-21

## 2.7. ROKHY - IMO 8812904 Risk Rating 55%

**Crew Feedback:** 'The vessel is in very poor condition, the living conditions are terrible.'

**IMRRA Analyst Feedback**: Unsafe working practices – creates issues for safety management – indicative of inadequately managed vessel.



Risk Rated: 55% Fleet Type 42%

Average:

Vessel Type: General cargo

Operator Risk

Rating:

Operator: Tschudi Ship

Management AS

**9** 58%

Flag: Panama Class: IRS

Vessel Age: 30-years
Date of 14-MAY-2021

Comments:

Report Written: 08-JUN-21

## 3. 'Amber' Risk Rated Vessels

All Amber rated vessels are also recommended to have physical verification inspections to add validity and objectivity to the vessel's risk rating status and crewmember's observations.

#### 3.1. DANUTA I - IMO 9193721 O Risk Rating 50%

**Crew Feedback**: 'Diesel engine overhauled in the fall of 2020, all 3 of them. The dry dock was in March, a new ballast system was installed. The cauldron was digested (new pipes). Air compressors are all in poor condition. Only the fuel separator works well. There is a problem with spare parts. Problem with food. Salaries are delayed for 3-4 months. If you can find another company, then go for it. I do not recommend working on this vessel.'



Risk Rated: 50% Fleet Type 36%

Average:

Vessel Type: Gas Carrier

Operator Risk

Rating:

Operator: Waves Shipping

Line

**50%** 

3-vessels rated

Flag: Panama Class: BV

Vessel Age: 20 years
Date of 05-MAY-21

Comments:

Report Written: 24-MAY-21

**IMRRA Analyst Feedback**: Information is subjective. Late payers or not being paid – poor for crew morale and ship safety. Risk Rating is decreased due to the subjective information from a crewmember.

## 3.2. LAVINA OLDENDORFF - IMO 9691931 O Risk Rating 39%

Crew Feedback: 'Not recommended/ poor maintenance/ Budget mechanisms.'

**IMRRA Analyst Feedback**: Ship manning practices are poor at best. Crew comments to be further evaluated with the technical manager.

\*No Photo Available

Risk Rated: 39% Fleet Type 37%

Average:

Vessel Type: Bulk carrier

Operator Risk

Rating:

Operator: Oldendorff

Carriers Gmbh &

Co.

28-vessels rated

Flag: Liberia
Class: NK
Vessel Age: 7-years
Date of 13.05.2021

Comments:

Report Written: 07-JUN-21

## 3.3. <u>ARTEMIS - IMO 9339595 Risk Rating 40%</u>

**Crew Comment:** 'Only good thing about it is that there is satellite internet.'

**IMRRA Analyst Feedback:** Crew comments to be further evaluated with the technical manager.



Risk Rated: 040% Fleet Type 42%

Average:

Vessel Type: General cargo

ship

Operator Risk Rating:
Operator:

<del>0</del> 38%

Peter Doehle Schiffahrts-kg 13-vessels rated

Flag: Liberia
Class: DNV GL
Vessel Age: 13-Year
Date of 14-MAY-21

Comments:

Report Written: 07-JUN-21

## 3.4. SEAGAS MAJOR - IMO 9135793 ORISK Rating 43%

**Crew Feedback:** 'The ship is in poor condition. Some of the engineers are incompetent.'

**IMRRA Analyst Feedback**: Crew comments to be further evaluated with the technical manager.



Risk Rated: 043% Fleet Type 36%

Average:

Vessel Type: Gas Carrier

Operator Risk Rating:

Operator:

<del>0</del> 44%

Sea Partners

Navigation Ltd 2-Vessels Rated

Flag: Liberia Class: BV

Vessel Age: 22 years old Date of 16-MAY-21

Comments:

Report Written: 28-APR-21

## 3.5. CRYSTAL ANARCTIDA - IMO 9073268 O Risk Rating 46%

**Crew Feedback:** 'The ship is in very poor condition. I do not recommend it. The company is disrespectful to its employees. Some officers are incompetent in their job.'

**IMRRA Analyst Feedback**: Vessel Risk Rating is decreased based on the subjective information from a crewmember.



Risk Rated: 046% Fleet Type 42%

Average:

Vessel Type: Refrigerated cargo ship

Operator Risk Rating: Operator:

Trans Wind Fleet

**46%** 

**JSC** 

Flag: Russia
Class: RMRS
Vessel Age: 6-years
Date of 23-MAY-21

Comments:

Report Written: 07-JUN-21

## 3.6. OREGON TRADER - IMO 9344564 O Risk Rating 41%

**Crew Feedback:** 'The vessel is in very poor condition due to the incompetence of the crew. Is living out its day. I do not advise.'

**IMRRA Analyst Feedback**: To be further evaluated with the technical manager.

\*No Picture Available

Risk Rated: 041% Fleet Type 38%

Average:

Vessel Type: Container ship

Operator Risk

Rating:

Operator: Columbia

Shipmanagement
Deutschland
9-vessels rated

39%

Flag: Malta Class: DNV GL

Vessel Age: 15-years
Date of 24-MAY-2021

Comments:

Report Written: 07-JUN-21

#### 3.7. PALOMA - IMO 9550163 O Risk Rating 47%

**Crew Comment:** 'No spare parts, increase contract, sh\*t company. Common toilet for crew where is dirty, no washing machine. Very bad condition.'

**IMRRA Analyst Feedback**: Crew comments to be further evaluated with the technical manager.



Risk Rated: 047%
Fleet Type 37%
Average:

Vessel Type: Bulk carrier

Operator Risk Rating:

○ 39%

Operator: Diligent Holdings Sa

12-vessels rate

Flag: MARSHALL ISLANDS

Class: BV
Vessel Age: 11-years
Date of 24-MAY-21

Date of Comments:

Report 17-MAY-10

Written:

#### 3.8. <u>HSL PARATY - IMO 9311830 Risk Rating 42%</u>

**Crew Feedback:** 'The ship is in bad condition (mechanically part), the deck crew has a lot of work constantly, due to the poor quality of the paint that the company supplies - the kind of ship is in a very poor condition. The company does not want to deal with these vessels (container), gas carriers are a priority.'

**IMRRA Analyst Feedback**: Unsafe working practices – creates issues for safety management – indicative of poorly run vessel.



Risk Rated: — 42% Fleet Type 38% Average:

Vessel Type: Container

ship

Operator Risk Rating:

Operator:

tor Risk 0 39%

Dry Cargo Germany 11-vessels

DNV GL

Hartmann

rated
Flag: Liberia

Vessel Age: 17-Years
Date of 25-MAY-21

Comments:

Report 07-JUN-21

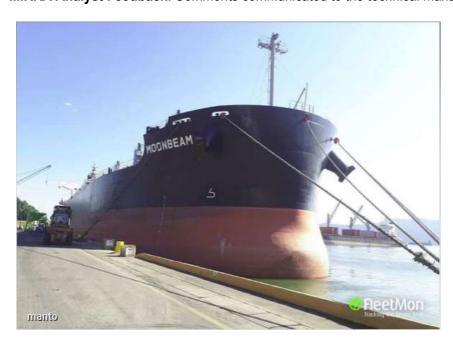
Written:

Class:

#### 3.9. MOONBEAM - IMO 9493987 O Risk Rating 40%

**Crew Feedback:** 'The condition of the ship is below average. In general, it is possible to work, but there is a problem with a lack of cooling for diesel generators and an onboard cooling circuit (everything has rotted). Everything can be solved, but for some reason the company does not want to do it. The steamer is gradually getting into a very bad condition, although with certain investments the ship would still go.'

#### **IMRRA Analyst Feedback**: Comments communicated to the technical manager for a response.



Risk Rated: — 40% Fleet Type 37%

Average:

Vessel Type: Bulk carrier

Operator Risk Rating:

Operator: Orion Reederei

Gmbh & Co Kg

38-vessels rated

36%

Flag: Liberia
Class: NK
Vessel Age: 8-years
Date of 26-MAY-21

Comments:

Report Written: 07-JUN-21

#### 3.1.1. CHRISTINA B - IMO 9304162 Risk Rating 37%

**Crew Feedback:** 'I started my career with this company. The company is below average, savings and more savings. Salaries are low, but the ship is good, although cheap Japanese construction is felt. While I was onboard, the connection with home was only through a satellite phone, the Internet was absent. There is a good promotion from ranks to officers.'

IMRRA Analyst Feedback: To be further evaluated with the technical manager.



Risk Rated: 37% Fleet Type 37%

Average:

Vessel Type: Bulk carrier

Operator Risk Rating:

Operator: Blumenthal Jmk
Gmbh & Co Kg

Flag: Liberia Class: NK

Vessel Age: 14-years
Date of 18-MAY-21

Comments:

Report Written: 08-JUN-21

## 4. Positive Crew Comments

For all the vessel comments listed below, IMRRA's analyst team classify them as *subjective*, *but they* can give an indicative, if somewhat unofficial observation on the physical condition of the vessel.

#### 4.1. **GELIOS** - **IMO** 8711916 Risk Rating 47%

**Crew Feedback:** 'I worked as a trainee, a lot of work, considering the age of the vessel, but everything is fine. Conditions are good, the crew is pleasant.'

**IMRRA Analyst Feedback**: High *Risk Rating due to vessel age >30 years and recent management change.* 



Risk Rated: 047% Fleet Type 37%

Average:

Vessel Type: Oil product tanker

Operator Risk Rating:

Operator:

Sc Yarbunker LLC

Flag: Russia
Class: RMRS
Vessel Age: 34-years

Date of Comments:

05-MAY-21

Report Written: 09-JUN-21

#### 4.2 AURORA - IMO 9234989 Risk Rating 33%

Crew Feedback: 'Ship - ok. The main engine is in excellent condition.'



Risk Rated: 33% Fleet Type 38%

Average:

Operator:

Vessel Type: Container Ship

Operator Risk Rating:

ina<sup>.</sup>

Rudolf Schepers Reederei Gmbh 2-Vessels rated

Flag: Antigua and

Barbuda

○ 37%

Class: LR

Vessel Age: 34 years old Date of 05-MAY-21

Comments:

Report Written: 08-JUN-21

#### 4.3. SWANSEA - IMO 9629469 Risk Rating 36%

Crew Feedback: 'Very good ship.'



**36%** Risk Rated: Fleet Type 38%

Average:

Vessel Type: Container ship

Operator Risk Rating:

Operator:

Zodiac Maritime

07.05.2021

**9** 37%

Agencies Ltd 21-Vessels rated

Flag: Liberia NK Class: 7-Years Vessel Age:

Date of Comments:

Report Written: 08-JUN-21

#### 4.4. KETLIN - IMO 9342152 Risk Rating 36%

Crew Comment: 'Nice vessel. Nice crew. In everyday life, it is not entirely convenient, especially for ordinary people, but you can live with it.'



Risk Rated: **36%** Fleet Type 42%

Average:

Vessel Type: General Cargo

Operator Risk Rating:

Operator: Hansa Ship

Management

Ou

26-vessels rated

**42%** 

Malta

Flag: Class: RINA Vessel Age: 15-years

Date of 11-MAY-2021

Comments:

Report Written: 08-JUN-21

## 4.5. KERTU - IMO 9344368 Risk Rating 38%

Crew Comment: 'Cool and comfortable vessel.'



Risk Rated: **38%** Fleet Type 42%

Average: Vessel Type:

General cargo

Operator Risk Rating: Operator:

**42%** 

Hansa Ship Management Ou 26 Vessels rated

Malta Flag: Class: RINA Vessel Age: 16-years Date of 11-JUN-21

Comments:

Report Written:

08-JUN-21

## 4.6. TINA TOO - IMO 9031492 O Risk Rating 40%

Crew Comment: 'I worked as an engineer. Everything is very good.'

Risk Rated: **40%** Fleet Type 36%

Average:

Vessel Type: Chemical /oil

tanker

Operator Risk No Picture Available

Rating:

**40%** 

Operator: Maru Llc

Flag: Panama PRS Class: 29-Years Vessel Age: 12-MAY-21

Report Written: 10-JUN-21

Date of Comments:

## 4.7. ARIADNE - IMO 9721877 Risk Rating 30%

Crew Comment: 'Conditions are good, supplies are also more or less ok.'



**30%** Risk Rated: Fleet Type 37%

Average:

**Bulk carrier** 

Operator Risk Rating:

**35**%

Operator: Laskaridis Shipping Co Ltd

Panama Flag: Class: NK Vessel Age: 5-years Date of 19-MAY-21

Comments:

Report Written: 08-JUN-21

## 4.8. OOCL VANCOUVER - IMO 9306990 Risk Rating 36%

Crew Comment: 'This vessel is not Unattended Machinery Spaces but ship is very good, I sailed in this ship as chief engineer more than 5 months in 2020/ All inspections with NIL deficiencies and NIL observations.'



Risk Rated: **36%** 38% Fleet Type

Average:

Vessel Type: Container ship

Operator Risk Rating: Operator:

Fleet Ship

Management Pte Ltd 37-Vessels rated

**35%** 

Flag: Panama Class: NK Vessel Age: 15-years 24-MAY-21 Date of

Comments:

08-JUN-21 Report Written:

## 4.9. PRINSENGRACHT - IMO 9448372 Risk Rating 37%

**Crew Comment:** 'This is one of the best ships I have worked on. In all terms.'



Risk Rated: 37% Fleet Type 42%

Average:

Vessel Type: General cargo

ship

Operator Risk Rating:

35%

Operator: Spliethoff's Bevrachtings Bv

Flag: NETHERLANDS

Class: DNV GL Vessel Age: 14-years Date of 26.05.2021

Comments:

Report Written: 08-JUN-21

# 5. <u>Terminal operator feedback on Liquid Vessels Discharging & Loading</u>

One exclusive Oil Terminal feedback statements on vessels discharging at Ports.

#### Why does IMRRA utilise Port Terminal feedback for its vessel risk ratings?

IMRRA's comprehensive vessel risk rating research includes reviewing non-traditional vessel information sources that includes terminal information social media, leaving no stone unturned.

Owing to the more serious nature of discharging & loading liquid cargo at a terminal, with the higher implications for error, IMRRA regards Terminal's feedback as an objective and trusted source of vessel risk rating information. The crew are going about their daily business without knowingly being observed as they would be during a PSC or other physical inspection. The feedback gives a true picture of the competency of the crew.

IMRRA working with the vessel technical managers: As you will review from the five examples listed, vessels with lower vessels risk ratings compared to the fleet type average also have terminal safety performance challenges. IMRRA's analysts always contact the technical management for their feedback regarding the comments. When negative comments are known, IMRRA always recommends a physical verification inspection for an objective vessel's risk rating status.

17/05/2021	IMO 9751XXX Oil Products Tanker 6 years old RR 44% Fleet Type Avg. 37%	There is no watchman at the gangway. The average speed of unloading the tanker did not correspond to declared when coordinating cargo operations
IMPRA	Analyst Feedback	Terminal's feedback is objective information. This info is confirmed by the vessel's technical manager. Risk Rating is degraded based on this feedback from the terminal. To be further evaluated with the technical manager. Verification inspection is required to prove the objective risk rating status.

#### **Summary:**

If you have any questions regarding the vessel risk ratings, or how the social media comments can affect a vessel's risk ratings, do not hesitate to contact me directly.

#### Regards,

Wayne Hurley Head of Business Development

e: Wayne.Hurley@marinerating.com

m: +44(0) 7824 367535 d: +44(0) 20 7900 2841

www.marinerating.com

15 Stratton Street | London | W1J 8LQ | UK

#### © IMRRA 2021

Photographs www.fleetmon.com, all rights reserved.

<sup>\*</sup> Disclaimer: All the comments above were translated into English, and are the crewmembers' uncensored comments previously published on-line social media. The comments listed in this summary are not the views of IMRRA who always offer the vessels Technical Operator the right of reply.

<sup>\*\*</sup> Technical Operator has a right of reply regarding their vessel type.